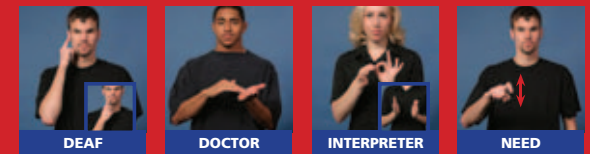


Vital Signs



COMMUNICATION TIPS WITH A DEAF/HARD OF HEARING PERSON

- Get the person's attention (tap on shoulder)
- Look directly at the person while communicating
- Talk in a normal manner — slowly and clearly. Do not yell or exaggerate
- Write down your thoughts if the message is not being received
- Avoid standing in front of a light source like the window or bright light
- If not understood at first, repeat your thought or rephrase your thought
- Use an interpreter for the deaf to help facilitate your conversation
- While communicating, use your body language and facial expressions



800-949-4232 (V/TTY)

FOR MORE INFORMATION
www.adainformation.org
www.ADAportal.org
Enter "effective communication" in search box

This brochure is not a substitute for the provision of "effective communication" (which may require an interpreter) under the Americans With Disabilities Act (ADA).

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