

Let's start the summit!

Dr. Jeffrey Thompson – Gundersen Lutheran LMHSC Board President



The Story Begins

La Crosse Medical Health Science Consortium – Partnership

- Gundersen Lutheran Health System
- Mayo Clinic Health System
- University of Wisconsin La Crosse
- Viterbo University
- Western Technical College
- Formed in 1993











La Crosse Medical Health Science Consortium – Mission

Fostering collaboration for healthier communities









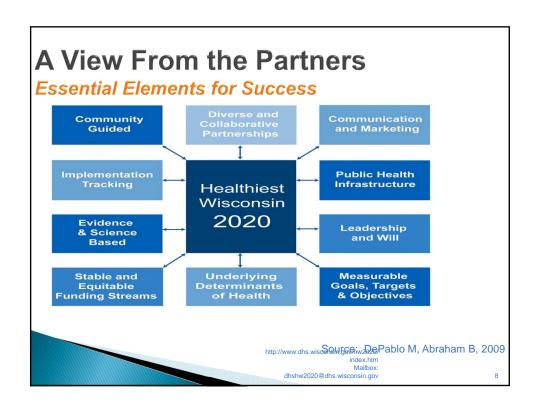
Healthiest County-2015: Making La Crosse the Healthiest County in Wisconsin

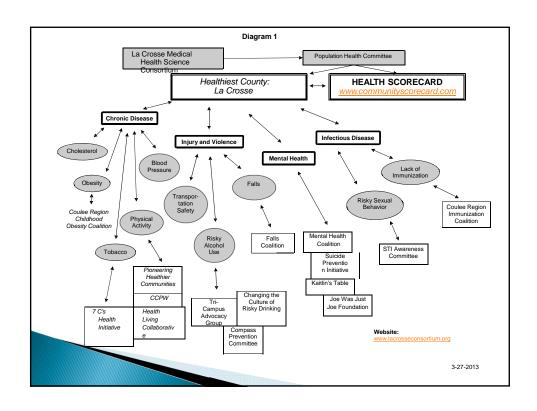


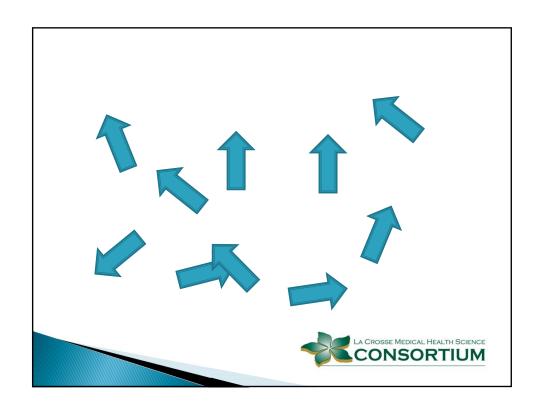
- Goal: To be the healthiest county in the state of Wisconsin by 2015
- Using the County Health Rankings Model (from UWPHI & Robert Wood Johnson Foundation)
- Development of a 5-year plan
 - Specifically focused on Policies and Environmental Projects.
 - Using "Evidence Based Strategies" when possible.

Consortium Special Projects: Population Health Objectives:

- In consultation with community and health organizations to develop a "Scorecard" on the overall health of the population of the Consortium service area (20 counties)
- To partner with Consortium members and the regional communities in respect to improving the health of the population in the Consortium service area









Health Summits Year Topic 2009 Buy-in to Healthy County Initiative. Generating outside-the-box ideas. 2010 Sharing the plan. A special focus on POLICY. 2011 Communication plan. How to communicate the Healthy County Initiative and other Community Health Improvement work to all audiences. 2012 Empowering the Community. Finding and empowering different sectors of the community to be engaged.

PH Committee Evolution

- Personal responsibility
- Advocacy
- Environmental changes
- Policy

Strategies

- Programs short-term awareness, knowledge-building or behavior change programs (eg. 10,000 steps, Minutes in Motion, etc)
- Physical Projects physical permanent changes in the built environment (walking and bike paths, showers, bike barns, stop lights, etc)
- Policies rules that change what's acceptable in a community (complete streets, smoking policies, etc.)

PH Committee Evolution Cont'd

- Development of Scorecard
- First Summit held to determine interest in community
- Healthiest County 2015: La Crosse plan was created
- County Health Rankings used as evaluation tool

PH Committee Evolution Cont'd

- November 2012 Brenda Rooney shared pros and cons on using County Health Rankings as sole evaluator
- Brenda is in the process of creating a dashboard
- As we drill down deeper
 - · How do we define health?
 - · Identify what success means
 - · Measuring what matters
- Social determinants are a "root" issue

Breakout #1

What does success look like to you?

We just heard Part I of the story reflecting on the process we have used for the Healthy County: La Crosse plan.

All partners here today are working towards the same goal of making La Crosse County healthy. There are four focus areas of the plan:

Chronic Disease Mental Health Infectious Disease Injury and Violence

When you think about your work and making La Crosse healthier, how do you know you are being successful?

What validates that you are accomplishing your goals?

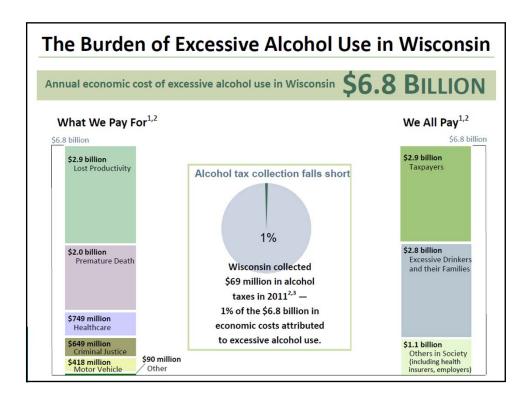
How do you know when you have been successful?

Connecting Community Capacity: Real World Examples of Progress on Some Wicked Problems

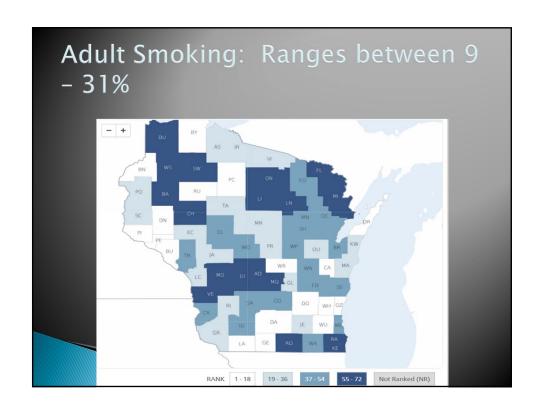
Karen Timberlake UW Population Health Institute

> Healthy County: La Crosse Annual health summit April 12, 2013

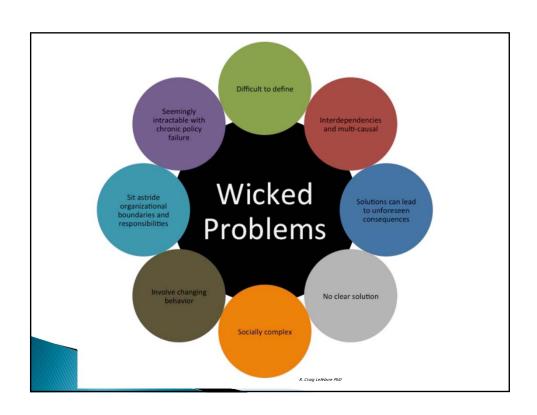












What Does it Take to Have an Impact on Wicked Problems?

- Long term commitment
- By a group of important actors
- From different sectors
- ▶ To a common agenda
- For solving a specific problem
- With shared measurement
- Mutually reinforcing activities
- Supported by an independent backbone organization

llective impact, Stanford Social Innovation Review Winter 2011

Working Together

Collective Action & Impact

Public Health

Graduating
Kids

Law
Enforcement

Government

October 30, 2012

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Isolated Impact vs. Collective Impact

Isolated Impact

Funders select individual grantees that offer the most promising solutions.

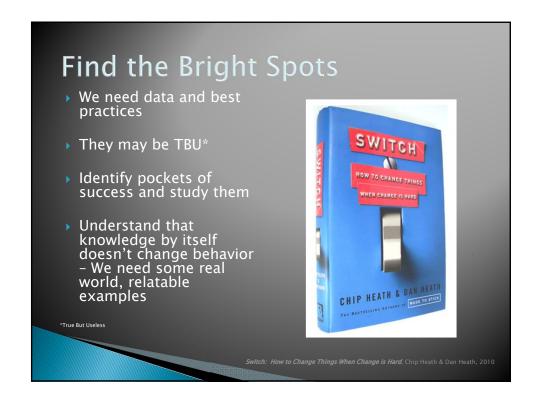
- Nonprofits work separately and compete to produce the greatest independent impact.
- Evaluation attempts to isolate a particular organization's impact.
- Large scale change is assumed to depend on scaling a single organization.
- Corporate and government sectors are often disconnected from the efforts of foundations and nonprofits.

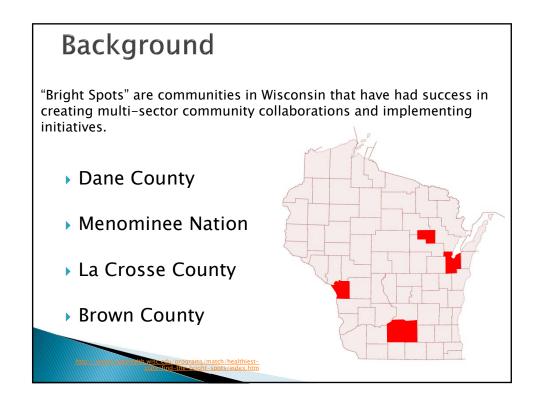
Collective Impact

- Funders and implementers understand that social problems, and their solutions, arise from the interaction of many organizations within a larger system.
- Progress depends on working toward the same goal and measuring the same things.
- Large scale impact depends on increasing cross-sector alignment and learning among many organizations.
- Corporate and government sectors are essential partners.
- Organizations actively coordinate their action and share lessons learned.

Channeling Clarge: Making Collective impact Work, By Fay Hanleybrown, John Kania, & Mark Kramer Stanford Social Innovation Review, 2012,



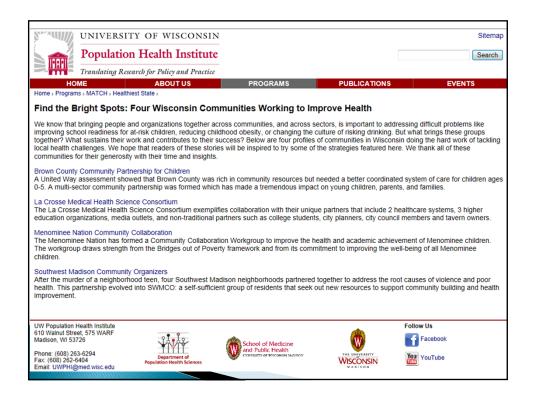




What Were We Looking For?

- Coalition members have:
 - Commitment to the cause
 - Ability to work collaboratively with others
- Coalitions themselves support:
 - Shared vision
 - Shared power
 - Diversity of members
- Coalitions demonstrate:
 - Effective leadership
 - Sufficient resources
 - Realistic goals

m: Foster & Fishman, "Building Collaborative Capacity in Community Coalitions," 2001





- Connecting Community Capacity
 - Infrastructure: Consortium of health systems, colleges, schools, health department
 - Coalitions re: Healthy food, physical activity, culture of drinking...
 - Connecting collaborators: work groups, annual population health summit
 - Healthy County agenda
 - Communication: Media, Policy makers

La Crosse HSC and Partners

- Neutral convener
 - Leadership level members
 - Common agenda; creates aligned, coordinated action among hundreds of organizations that simultaneously tackle different dimensions of complex issue
- Infrastructure
 - Oversight group accountability for progress
 - Strategic action framework
 - May be separate work groups, but they communicate and coordinate
- Analytics and shared accountability
 - Small set of comprehensive indicators
 - Encourages collaborative problem solving
 Forms platform for ongoing learning community

La Crosse HSC and Partners

- Respect independence of individual efforts
 - Honor current efforts and engage established coalitions
 - Common agenda develops a "center of gravity;" creates alignment even among those who are not formal participants
- Grounded in sense of community

Become An Even Brighter Spot!

- Align strategies as well as measurement
- Build grass roots capacity
- Measure what matters and be transparent with results
- Engage the unusual suspects
 - Who's not here today?
 - Look for and build on the links to economic development
 - Can you take this work regional?







Connecting the Dots:











When families and caregivers enable optimal early childhood development, then children will start school safe, healthy and ready to

children start school ready to learn, they are more likely to read at grade level by third grade. children read at grade level by third grade, they are more likely to graduate from high school. When children graduate from high school, they are more likely to go on to higher education, military service and/or enter the job market as taxpaying citizens.

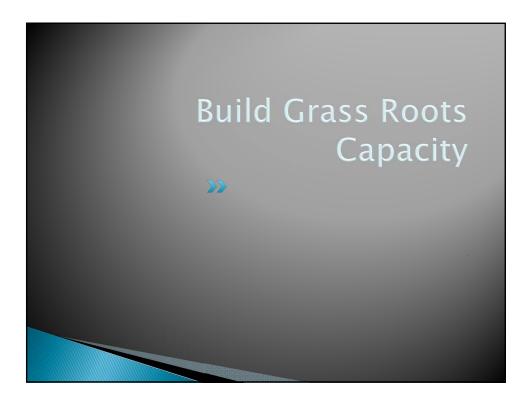
Employable, invested, taxpaying citizens are critical to a vital economy and overall way of life.



http://www.browncountyunitedway.org/files/impact/CPC-2012-Mid-Year-Report.pdf

Community Partnership for Children

- Mobilized with data and an audacious goal ensure all children born and living in Brown County are safe, healthy, and prepared for school
- Engaged each sector and connected them based on what they could do - hospitals, early childhood, home visiting
- Driving sectors toward common strategies/approaches
- Vision of "working themselves out of a job" running this initiative because they will have transformed the system





Southwest Madison Community Organizers

- Creating a shared sense of community
- Beginning with awareness and connection
- Moving to infrastructure local community organizer
- New models of leadership development; new model of public health

Measure What Matters
Share the Good and the Bad

Real World Impact Measurement

- Figure out exactly what you're trying to accomplish
 - ❖Who will do what?
 - How will you know?
- 2. Pick the right indicator
 - Free meals vs. jobs
 - If you could measure only one thing, what would it be?
- 3. Get good quality numbers
- 4. Share the good and the bad

Keyn Laura Hattendorf, http://www.ssireview.org/blog/entry/real_world_impact_measurement

Executive Summary - 2012 Annual Report

The Community Partnership for Children (CPC) is a prevention-focused early childhood initiative that brings together many cross-sector partners. Its vision is that all Brown County children will be safe, healthy and ready for kindergarten.

CPC Gateway services include Welcome Baby Visits prenatally and at the hospital, in-home visits, parent education classes and structured playgroups, and coordinated referrals to the full spectrum of community resources. In 2012:

- 2,115 parents received a Welcome Baby Visit either prenatally or at the hospital – a 77% increase over 2011. (In July 2012 CPC Family Resource Specialists transitioned from seeing first-time parents only to all parents with newborns.)
- Of these parents, 579 or 27% were identified at risk. If being a single mother were factored in as a standalone risk indicator, this percentage would be 47%.
- A prenatal screening and assessment system was launched, enabling more at-risk mothers to be reached before their babies are born – and ideally before problems and crises occur.
- Hundreds of at-risk children and their families were enrolled in CPC Gateway Services, attaining the stellar outcomes listed at the right and more.
- Substantive process was made in developing a "Community Information System" to track real-time program enrollment, assets, outcomes and longitudinal results as children enter and advance through school.
- New one-time capacity building grants obtained in late 2012 from the Celebrate Children Foundation and the City of Green Bay set the stage for enhanced provider training and parent outreach in 2013.

Safe

98%

Percent of CPC-enrolled households having no substantiated reports of child abuse or neglect

Healthy

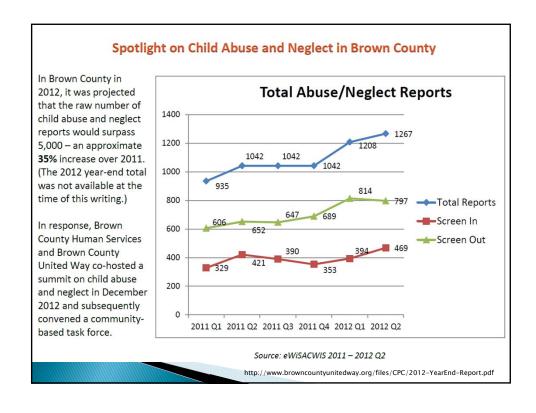
100%

Percent of CPC-enrolled families that were linked to a primary care provider

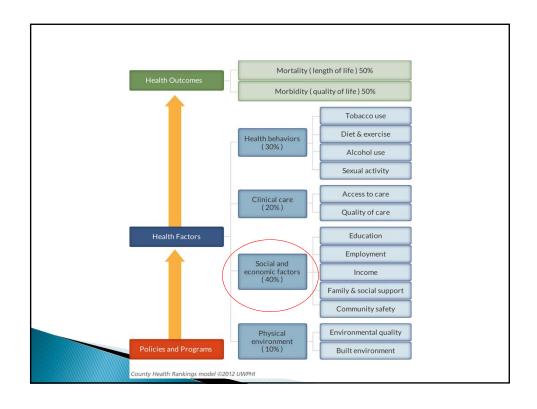
Ready for Kindergarten

96%

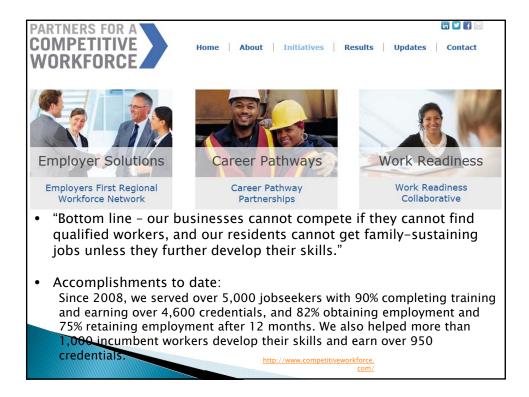
Percent of CPC-enrolled children who were developmentally ready for kindergarten*











Challenge Yourselves To:

- Let data and evidence inform your priority setting
 - And don't succumb to "analysis paralysis"
- Commit to this work for the long term
 - And demand timely progress and accountability
- Understand the constraints of current organizational capacity and resources
 - And approach your work from a premise of abundance, not scarcity
- Stay focused on your vision of a healthier community
 - And believe in the power of incremental change
- Understand that your success will not be limited by data, programs, or resources
 - It's about vision, leadership, and coordination of effort

Acknowledgements

- Wisconsin Partnership Program, UW School of Medicine and Public Health
- Elizabeth Feder, PhD, UW Population Health Institute
- ▶ Lauren Bednarz, MPH
- The members of the coalitions with whom we met

Stay Engaged, Keep in touch, and Good luck!

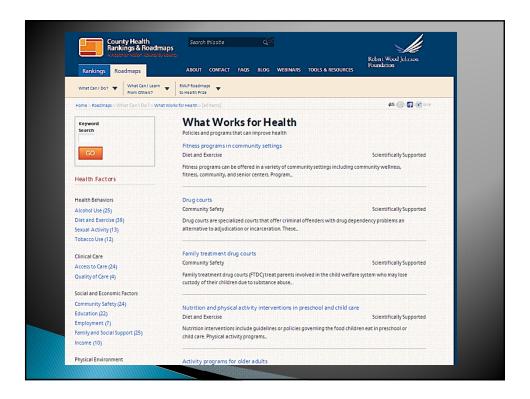
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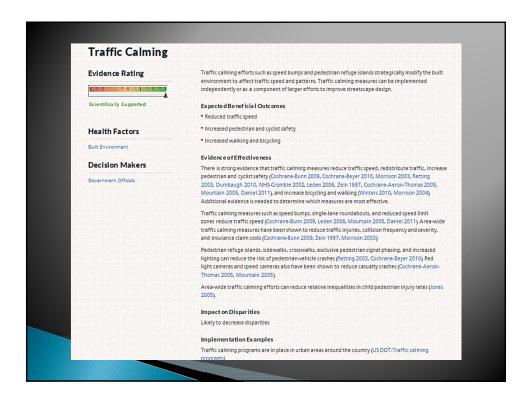
http://uwphi.pophealth.wisc.edu/



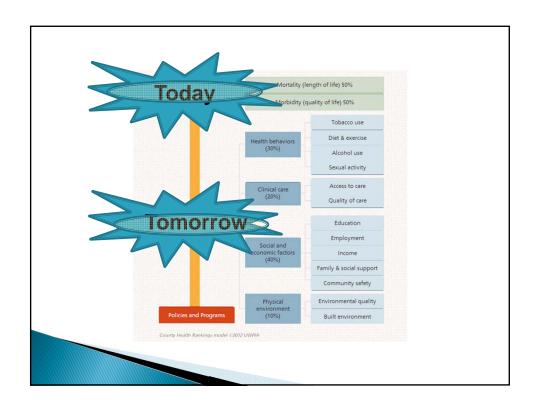












La Crosse County Rankings

Measure	2011	2012	2013
Health Outcomes	22	23	21
Health Factors	4	4	4

Health Outcomes Rankings (TODAY'S HEALTH)

Measure	Weight	2011	2012	2013
Health Outcomes		22	23	21
Mortality Overall	50%	13	16	24
Morbidity Overall	50%	38	37	25

Ranking out of 72 counties in Wisconsin

Measure	Weight	2011	2012	2013
Health Outcome		22	23	21
Mortality Overall		13	16	24
Premature death YPLL	50%	5394 (2005-07)	5342 (2006-08)	5363 (2008-10
Morbidity Overall		38	37	25
Poor/fair health	10%	10% (2003-09)	10% (2004-10)	9% (2005–11
Poor physical health days	10%	3.6 (2003-09)	3.6 (2004–10)	3.3 (2005–11
Poor mental health days	10%	3.0 (2003-09)	2.9 (2004–10)	2.8 (2005–11
Low Birth weight	20%	6.3% (2001-07)	6.3% (2002-08)	6.0% (2004–11

Health Factors – Rankings TOMORROW'S HEALTH

Measure	Weight	2011	2012	2013
Health Factors		4	4	4
Health Behaviors	30%	8	5	4
Clinical Care	20%	1	2	3
Social & Economic	40%	11	9	10
Physical Environment	10%	21	50	60

Measure	Weight	2011	2012	2013
Health Factors		4	4	4
Health Behaviors	(30%)	8	5	4
Adult smoking	10%	20% (2003-09)	18% (2004-10)	17% (2005-11)
Adult obesity	10%/7.5%	26% (2008)	24% (2009)	24% (2009)
Physical Inactivity	0/2.5%		19% (2009)	19% (2009)
Excessive drinking	2.5%	23% (2003-09)	23% (2004-10)	23% (2005-11)
Motor vehicle crash deaths	2.5%	9 (2001–07)	7 (2002–08)	7 (2004–10)
Sexually transmitted infections	2.5%	301 (2008)	341 (2009)	323 (2010)
Teen birth rate	2.5%	21 (2001–07)	20 (2002-08)	18 (2004-10)

Measure	Weight	2011	2012	2013
Health Factors		4	4	4
Clinical Care	(20%)	1	2	3
Uninsured adults	5%	11% (2007)	9% (2009)	10% (2010)
Primary care physicians	5%/3%	415:1 (2008)	415:1 (2009)	705:1 (2011–2012)
Dentists	0/2%			1,447:1 (2011-12)
Preventable hospital stays	5%	42 (2006-07)	38 (2009)	40 (2010)
Diabetic screening	2.5%	92% (2006-07)	90% (2009)	96% (2010)
Mammography screening	2.5%	75% (2006-07)	77% (2009)	78% (2010)

	Weight	2011	2012	2013
Health Factors		4	4	4
Social & Economic	(40%)	11	9	10
High school graduation	5%	90% (2006-07)	91% (2008-09)	92% (2008-08)
Some college	5%	73% (2005–09)	73% (2006–10)	76% (2007–11)
Unemployment	10%	6.6% (2009)	6.3% (2010)	5.7% (2011)
Children in poverty	10%	12% (2008)	14% (2010)	15% (2011)
Inadequate social support	2.5%	16% (2005-09)	16% (2006-10)	16% (2005-10)
Children in single-parent households	2.5%	25% (2005-09)	26% (2006-10)	27% (2007-11)
Violent crime rate	5%	205 (2006-08)	212 (2007-09)	208 (2008-10)

Measure	Weight	2011	2012	2013
Health Factors		4	4	4
Physical Environment	(10%)	21	50	60
Air pollution- particulate matter days	2.5%/2%	4 (2006)	4 (2007)	11.1 (2008)
Air pollution - ozone days	2.5%/2%	0 (2006)	0 (2007)	
Drinking water safety	0/2%			1% (2012)
Access to healthy foods	2.5%/0	75% (2008)		
Access to recreational facilities	2.5%/2%	12 (2008)	13 (2009)	10 (2010)
Limited access to healthy foods	0/2%		6% (2006)	5% (2012)
Fast Food restaurants	0/2%		50% (2009)	51% (2010)

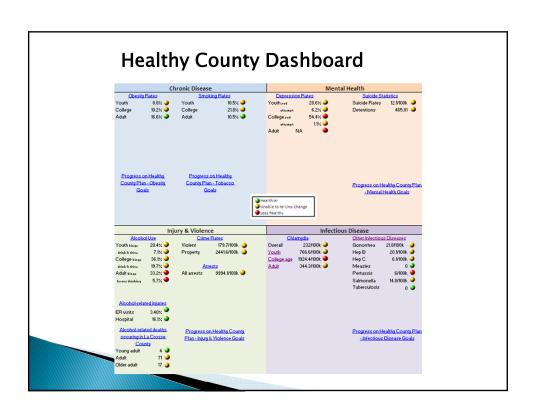
Pitfalls to using the County Health Rankings as our measure of success

- Many of the measures are based on self-report
- Methodology changes every year!
- Many of the measures are old
 - The data isn't even measuring the years since we launched the healthy county initiative
- Many of the measures have multiple years of data
 - Any improvements are going to be rolled into other years' data
- Ranking is difficult if other counties are improving also
 - "Healthiest" versus "Improvement"
- Some of our community changes won't ever be reflected in the scores
 - Healthy Fast Food restaurants

Our Challenge:

To find a balance between the "noise" of ONE NUMBER summarizing our "HEALTH" and the ability to manage a plan and show progress on goals and objectives.

Local data available is limited.





	2010	2011	2012	2013
Encourage nonchain/ nonfranchise restaurants to join the 500 Club (or other similar programs) as a way to help patrons identify healthy options				
in their restaurants Locations	29	53	87	
Items labeled	256	614	581	
Items in brochure	843	1730	2088	
Increase adoption of Wellness Warriors to encourage selection of healthy items from vending throughout the region.				
Locations	63	70	70	
Promote increased purchase and consumption of fruits and vegetables at local grocery stores. Produce sales at 4 Festival Foods.	Footsteps to Health July 2009-July 20	Footsteps to Health	Footsteps to Health; Walmart implement 2 healthy check- out isles	
		725 samples and	11,711 handouts	
Work with school nutrition programs to increase fruit/vegetable offerings on school menus				
Districts participating in Farm2School		5 of 5	5 of 5	
Food samples provided		20,000	15,505	
Chef-led Classes Value of local produce			2012 - 21 classes 2012: \$23,995	

What Do These Tools Measure?

Pioneering Healthier Communities Initiative

- PHC is a key component of Activate America and is designed to change the health of the community outside the walls of the YMCA.
- > PHC brings community leaders and key organizations to the table to improve the health of our communities.
- PHC is focused on increasing physical activity and improving nutrition by redesigning the built environment.



Wellness Warriors

- Partnering with a non-traditional community partner
 - Taste testing healthy items let the customer choose what they like
 - Healthy items at a reduced price (~\$0.75)
 - Unhealthy items at an increased price (~\$1.25)
 - Point of purchase reminders (Greenpushers)







The 500 Club® program is a healthy eating program designed by registered dietitians and recommended by physicians at Gundersen Lutheran.

Farm-to-School Programs

- Farm to School (School Districts of La Crosse, Onalaska, West Salem, Holmen, & Bangor)
 - Food demonstration by celebrity chefs and sampling of over 20,000 samples of locally grown foods in 2011.
 - Local produce valued at over \$21,000 served in 5 districts (105,000 servings)

Safe-Routes to School

- 13 participating schools in the county reported over 20,000 new walking/biking events in 2011 (includes walking to school but not with the walking school buses), walking at school, and participating in activity clubs)
- 5000 walking school bus trips in 2011
- Over 4400 students received bicycle helmet & safety education

http://vimeo.com/33729016



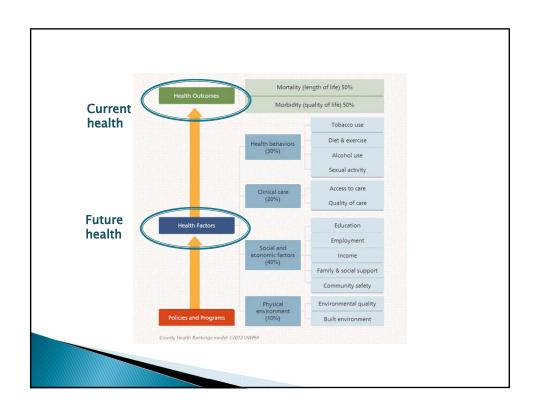
Strategies

- Programs short-term awareness, knowledge-building or behavior change programs (eg. 10,000 steps, Minutes in Motion, etc)
- Physical Projects physical permanent changes in the built environment (walking and bike paths, showers, bike barns, stop lights, etc)
- Policies rules that change what's acceptable in a community (complete streets, smoking policies, etc.)

How Do We Define Health?

Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity

- During the Ottawa Charter for Health Promotion in 1986, the WHO said that health is:
- "a resource for everyday life, not the objective of living. Health is a positive concept emphasizing social and personal resources, as well as physical capacities."



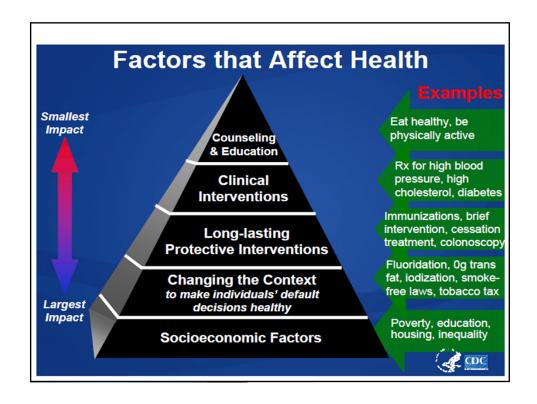
The Drivers of Health

Accelerating progress often requires a focus on all four and not just some of these "drivers."

- Health Behaviors and Skills
- 2. Social, Economic and Educational Factors
- 3. Health Services and Systems
- 4. Physical Environment

http://www.dhs.wisconsin.gov/hw2020/ index.htm Mailbox: dhshw2020@dhs.wisconsin.gov

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Breakout #2

Determining Success

A. We just heard Part II and III of the story related to how we have been looking at success, along with determining if these measurements are the most appropriate to use.

Please take a look at what you defined as success in the first breakout.

After what you heard today, has your view on success changed or stayed the same?

If it is different, what will you do differently in going forward?

- B. How do you think the Population Health Committee should determine its success?
- C. What are the last methods for the Population Health Committee to communicate its successions.

Spirit Cards

Thank you!

Resource Handout - also online