Dementia Capable Crisis Response

Decision Tree

Does this person need an immediate connection to support & services?

**YES**  
(Crisis Response)

- CRISIS Helpline
  - 608-784-4357
  - Danger to self or others

- Mobile Crisis Worker
  - Complete Needs
  - Assessment Referral & Follow Up

- Remain Home
- Hospital/ER

- Mobile CRISIS referral to ADRC/APS
  - Send crisis progress note e-fax to: 608-785-5790

**NO**  
(Preventative)

- Warning signs:
  - Repeat calls to same residence
  - Caregiver burnout & stress
  - Suspect memory loss

- First Responder/Law Enforcement
  - Referral to the ADRC

- Fax copy of report to ADRC
  - 608-785-5790
  - ADRC will follow up & schedule a home visit