



Commitment to my HSC Colleagues

As your colleague with a shared goal of providing excellent service to our students, I commit to the following:

I will establish and maintain a relationship of functional trust with you and every other member of this staff. My relationships with each of you will be equally respectful, regardless of job titles or levels of educational preparation.

I will accept responsibility for establishing and maintaining healthy interpersonal relationships with you and every other member of this staff. I will talk to you promptly if I am having a problem with you. The only time I will discuss it with another person is if I need advice or help in deciding how to communicate with you appropriately.

I will not complain about another team member and ask you not to as well. If I hear you doing so, I will ask you to talk to that person.

I will accept you as you are today, forgiving past problems and ask that you do the same with me.

I will be committed to finding solutions to problems and ask that you do the same with me.

I will affirm your contributions to quality customer service.

I will remember that neither of us is perfect, and human errors are opportunities, not for shame or guilt, but for growth and forgiveness.

Approved by Academic Team October 27, 2008