COMMUNICATION TIPS WITH A DEAF/HARD OF HEARING PERSON

- Get the person’s attention (tap on shoulder)
- Look directly at the person while communicating
- Talk in a normal manner — slowly and clearly. Do not yell or exaggerate
- Write down your thoughts if the message is not being received
- Use open-ended questions to engage in a conversation
- Avoid standing in front of a light source like the window or bright light
- If not understood at first, repeat your thought or re-phrase your thought
- Use an interpreter for the deaf to help facilitate your conversation
- While communicating, use your body language and facial expressions